

## About Bad Behavior Versus Total Quality Management

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Total quality management means such management in all activities.

We do not need to know the reality perfectly, what we need is to solve problems.

Problems can be solved with more or less damage.

We must analyze the causes of the problems, hence the importance of gray matter.

Leaders do not have advisers who are theorists with truly new ideas.  
It is believed that it is not necessary.

In the majority of cases, the problems arise from the incompetence of decision-makers who do not want to bother or call on advisers.

It is the mentality of the people to love the blah blah blah and not to be interested in the results.

All people who do not seek real results well adapted to the situation end up regretting it (unless they die young).

In our world nowadays, power belongs to offices.

These offices never try to correct things, their decisions are made once and for all. Efficiency is the last of their concerns, it's called bureaucracy.

The bureaucrats believe that they can only be blamed for mistakes if they are blatant and even in the latter case they seek to deny the facts.

People are not of a sufficient intellectual level there because recruitment of decision-makers is done on a political and bureaucratic basis and not on the basis of competence.

We select those who regurgitate knowledge as is and we penalize those who seek to digest, like slow.

We also penalize those who seek to be a bit multidisciplinary.

And all this since the mid-sixties.

Hence the incompetence of learned societies around the world in our time when it comes to new ideas.

Incompetence and lack of gray matter have reigned supreme in this world for more than half a century.

An example of absence of total quality management is the talk about **Covid 19** collective immunity not based on even half confirmed theory.

**Covid 19** is a new problem that requires new ideas. Covid 19 is a new problem that requires new ideas.

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