

About analysis of causes of problems

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Abstract: The existence of deepened thinking in companies and administrations and of the concern for good results without a lot of means and a lot of time (the true meaning of efficiency) is the next revolution especially in developing countries.

Audits are necessary not only when the situation is very bad and can be done without a lot of data (partial audits). Any dysfunction or bottleneck in the flow of work can be analyzed by a partial audit. The new task number one is to find how to improve quality. For most people, the new task number two is to find how to save money. Let us consider the following as problems :

- Anti-intellectualism
- Bureaucracy
- Extreme specialization

We have to analyze the causes. Anti-intellectualism came from intellectuals not solving problems.

Some people perform only a few procedures updated once in 10 years because they do not seek the satisfaction of the client or the citizen.

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I. Introduction

The existence of deepened thinking in companies and administrations and of the concern for good results without a lot of means and a lot of time (the true meaning of efficiency) is the next revolution especially in developing countries. Audits are necessary not only when the situation is very bad and can be done without a lot of data (partial audits). Any dysfunction or bottleneck in the flow of work can be analyzed by a partial audit.

II. Main text

The most interesting part of what I am writing is the analysis of causes of problems (which seems sometimes not to be an analysis of causes). The interest of such a thinking is not linked to a conjuncture but especially there if there is a will of reforms.

One major cause of problems is that people like to think that once studies are over, learning is over except for one or two seminars. So the knowledge of leaders is much less than that of any Artificial Intelligence fed with a lot of information. It is surprising how much most people want in a work to be applying “recipes” without thinking, even researchers.

The truth is that most people do not want to seek any knowledge which is not quite necessary in the short term.

So most professionals end up as bad directors. Many people write (with some delay) about the comparative advantage of countries at the level of costs but it is not very attractive because of the lack of quality of the products.

It is not enough to note the resistance to change, it must be explained by the cult of the Procedure with the idea that there should not exist new tasks not yet described by procedures (or only partly). The people doing purely administrative tasks are the most resistant to change (for instance most Human Resources units).

The new task number one is to find how to improve quality.

For most people, the new task number two is to find how to save money. People think that if you are productive in one specialty that does not make anything probable in another specialty and that is wrong.

Doing research is a good deed. Deepened thinking is the best research. Research in total quality management is a good research. Let us consider the following as problems :

- Anti-intellectualism
- Bureaucracy
- Extreme specialization

We have to analyze the causes.

Anti-intellectualism came from intellectuals not solving problems. That is because they do not aim at solving problems. Concentrating is needed to solve problems. Logorrhea is noise and noise is not good for concentrating. The existence of procedures is encouraging not to think so intellectuals are not really intellectuals any more but not qualified workers.

Some people perform only a few procedures updated once in 10 years because they do not seek the satisfaction of the client or the citizen. So-called intellectual workers not seeking the satisfaction of the client or the citizen

is a cause of anti-intellectualism and is bureaucracy. Clients and citizens have to be not too much demanding so that their satisfaction is a goal which can be reached .

Good quality leads to satisfaction of clients and citizens. Low prices lead to satisfaction of clients and taxes not very high lead to satisfaction of citizens. Such things occur from intellectual work and the absence of bureaucracy. The existence of intellectuals who are not real intellectuals is a vicious circle with anti-intellectualism.

To maximize profits for a company is not a good goal in the long term except if it is done by lowering costs (which makes products reach more people while advertizing has results only in the short term).

III. Conclusion

Research centers tend to work as if the outside world does not exist. Researchers are extremely specialized because they think that the big effort of memorizing occurs until 20 or 22 years old.

My research has 4 examples where people do not try to provide explanation :

-existence of the afterlife

-entanglement of elementary particles of physics

-Fermat Last Theorem claim of proof

-deficits as problems (analysis of causes)

(I am on the way to being the least specialized in this Age of extreme specialization)

I also showed how space of the universe is infinite with quantity of matter finite.

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